



**BAY AREA LEGAL AID**

WORKING TOGETHER FOR JUSTICE

## Bay Area Referrals for Domestic Violence & Sexual Assault Survivors

Alameda (p.1)

Contra Costa (p. 7)

Marin (p. 12)

San Francisco (p. 16)

San Mateo (p. 20)

Santa Clara (p. 24)

For corrections or additions, please contact:

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Bay Area Legal Aid

(415) 982-1300

[mkandel@baylegal.org](mailto:mkandel@baylegal.org)

Last updated March 2012

# Alameda County DV/SA Referrals

## LEGAL REFERRALS

### **Bay Area Legal Aid**

1-800-551-5554 Phone hours:

Monday, Wednesday & Thursday 9:30 a.m. – 3:00 p.m.;

Tuesday 9:30 a.m. – 1:00 p.m.

- Legal advice, referrals and representation for low income persons with restraining orders, divorce, custody/visitation, domestic violence-related immigration matters.

### **Family Law Facilitator Office (FLF) & Self-Help Center**

(510) 272-1393 Phone hours: 2 p.m. - 4 p.m. Monday – Thursday ONLY

- Drop in intakes
- TRO, child support, paternity, divorces, custody, visitation
- Workshop appointment available (**SEE SCHEDULE**)
- **Self Help Center also provides information and assistance with small claims, guardianship of the person, answering ROs, UDs.**

**1225 Fallon Street, Room 250, Oakland, CA 94612**

Monday - Thursday 8:30 a.m. – 4:00 p.m.; Friday 8:30 a.m. – 1:00 p.m.

**224 W. Winton Avenue, Room 179, Hayward, CA 94541-6633**

Monday - Thursday 8:30 a.m. – 12:00 p.m.

**2233 Shoreline Drive, 1<sup>st</sup> Floor, Alameda, CA 94501 - FAMILY LAW ONLY**

Wednesday: 8:30 a.m. – 12:00 p.m. and 1:00 p.m. – 4:00 p.m.

Friday: 8:30 a.m. – 1:00 p.m.

**Family Violence Law Center** (located at the Alameda County Family Justice Center)

**470 27<sup>th</sup> Street, Oakland, CA 94612** M-F 9-5

510-208-0220

Hotline: (800) 947-8301 – 24/7

- Legal Advice, referrals, assistance with ROs and some custody representation.
- Call for TRO clinic times & appointments
- Walk-in intakes are done M/W 9:30am – 3pm and Fri 1pm-4pm
- Wednesday RO clinic at 10am that also welcomes drop-ins (although appointments are preferred)

**Hayward RO Clinic – sponsored by FVLC & ACBA VLSC**

- **For appointment call: 1-800-947-8301 (also takes drop ins)**
- Held Every Tuesday from 9:30am-1:00pm at 224 W. Winton Ave, Room 162, Hayward
- Petitioners only; services available for respondents by calling VLSC at (510) 302-2222 option 4

### **SAVE (Shelter Against Violent Environments)**

24 hour crisis hotline/DV shelter: 510-794-6055 – *collect calls accepted*

Community Office: 510-574-2250 (Fremont) M-F 9am-5pm

- Other languages: Spanish, Language Line as needed
- Hayward TRO Clinic: Hayward Police Department, 300 West Winton Avenue, Hayward, Mondays 1-4pm
- San Leandro TRO Clinic: San Leandro Police Department, 901 E. 14th Street, San Leandro, Tuesdays, 9am-12pm
- Fremont TRO Clinic: SAVE's community office: 1900 Mowry Ave, Suite 204, Fremont, Wednesdays 9am-1pm
- Support groups on Tuesdays & Thursdays from 7-9pm and Fridays 9:15-11am at SAVE's office: 1900 Mowry Ave, Suite 204, Fremont (call crisis line for info)
- Individual counseling available on a sliding scale basis
- Some court accompaniment

### **Tri- Valley Haven**

3663 Pacific Avenue, Livermore, CA 94550

1-800-884-8119/ 925-449-5842 (24/7 crisis line) English, Spanish, French, Tagalog

(925) 449-5845 x2710 for TRO clinic information

- TRO Clinics: Tuesday 5:30-7:30pm Tri-Valley Haven Satellite Office; Thursday 2-4pm Tri-Valley Haven Community Building
- Shelter, counseling, support services

### **(API) Asian Pacific Islander Legal Outreach**

1305 Franklin Street, Suite 410, Oakland, CA 94612

510-251-2846

- Family Law / Full representation for divorce, child and spousal support and TROs
- Assistance with VAWA, U-visa, sex trade trafficking issues, other immigration issues, public benefits, elder care
- Legal services to seniors such as elder abuse, conservatorships and powers of attorney, public benefits, tax and immigration
- No Spanish speakers but will consider if there is an interpreter

### **Centro Legal de la Raza – *assists undocumented persons in housing matters***

3022 International Blvd., Suite 410, Oakland, CA 94601

510-437-1554

- Call the phone number to set up an appointment for any service, clinic or workshop
- Family law clinics one time each month: volunteers provide orientation to disso, support, custody, RO; clients can also have a consultation with a volunteer attorney
- Assists with VAWA, U Visa, TPS, removal defense, citizenship, asylum, family petitioning
- Also assists with housing, consumer, employment law, and personal injury issues

### **Lawyer's Referral Service/ Volunteer Legal Service Center**

M-F 8:30-4

510-302-2222, press option 4

- Provide referrals to pro bono attorneys for a fee of \$30
- VLSC: family law, debt collection defense, guardianship, immigration, low-income landlord eviction assistance
- LRS referral areas are bankruptcy, business law, consumer law, criminal defense, estate planning/wills and trusts, family law, immigration, labor and employment, landlords, personal injury, probate, real estate, taxation and worker's comp

**International Institute of the Bay Area (formerly of the Int'l Inst of the East Bay)**

405 14<sup>th</sup> Street, Suite 500, Oakland, CA 94612

510-451-2846 EXT 301 for receptionist

- No appts needed for clinics. Clinics cost \$20.
- Regular appts must be made by calling in advance, and cost \$50.
- Drop-in advice Mondays 1-5 for those interested in VAWA/U Visa. Bring your police report if you have one.
- General immigration clinic Thursdays 1-5
- Deportation defense clinic 1<sup>st</sup> & 3<sup>rd</sup> Thursdays of each month from 4-6 p.m.

**DA's Office Victim/Witness Program – can also assist with claims**

510-272-6180

Family Justice Center, 470 27th Street, Oakland

- If there is a pending criminal case, our client as the victim can be referred her for support and claims (possible asst for loss of wages, paying for therapy, reimbursement of medical bills related to the crime, etc.)

**California Victim of Crime Compensation Program**

1-800-777-9229

www.vcpcb.ca.gov (victim's compensation and government claims board)

- Provides cash for DV survivors to relocate, change locks, buy clothing

**DA's Office Child Abduction Unit**

510-267-8854 Family Justice Center, 470 27th Street, Oakland

**Dept. of Child Support Services, Alameda County (DCSS)**

5669 Gibraltar Drive

Pleasanton, CA 94588-8547

866-901-3212 (24 hr automated system)

- Services: Establish paternity, locating absent parent to establish child support or paternity and enforcing payment of court ordered support
- Modifies, establishes, and enforces court orders to pay child support
- Collects court ordered child support payments
- Investigates parental abductions

**National Center for Lesbian Rights (NCLR)**

870 Market Street, Suite 370, San Francisco, CA 94102 [www.nclrights.org](http://www.nclrights.org) (lots of info on website!)

(415) 392-6257/ (800) 528-6257

- Legal information line and referral for LGBT family law issues
- Immigration clinics and consultations, focusing on LGBT communities (all genders)
- Languages: Spanish, possibly others

**(LSC) Legal Services for Children**

1254 Market St. 3rd Floor, San Francisco, CA 94102

[www.lsc-sf.org](http://www.lsc-sf.org) M-F 9-5

Warm Line: 415-863-3762 M-F 1:30-5pm

- Represent people under 18 only
- Legal guardianship, school cases, foster care, emancipation, immigration, services for young women.

## **Disability Rights California**

510-267-1200

Toll Free: 1-800-776-5746 – TTY: 1-800-719-5798

1330 BroadStreet, Suite 500, Oakland, CA

- Legal representation, policy advocacy, information and referral services on legal, civil, and service rights, technical support and training on advocacy, and outreach for disabled clients
- Referral for parents to get advice and counsel on Individual Education Plan (IEP)

## **DV & SA SHELTERS / COUNSELING / SUPPORT**

### **Bay Area Women Against Rape (BAWAR)**

470 27<sup>th</sup> Street, Oakland CA 94612 (inside Alameda County Family Justice Center)

24 Hotline: (510) 845-7273

- 24-hour sexual assault hotline.
- Liaison/escort to hospital, police and courtroom.
- Advocacy with legal and medical systems.
- Individual counseling for survivors and significant others.
- Information, referrals, written materials and bibliographies.
- Community education speakings.

All services are FREE and CONFIDENTIAL.

### **La Clínica De La Raza**

Casa del Sol 510-535-6200

1501 Fruitvale Avenue, Oakland, CA 94601

- M-Thurs 8:30am-7pm, Fri 8:30am-6pm
- 12 weeks support group for parenting, all other groups are on-going
- Mental health consulting service, psychiatrists, DV, parenting, anxiety, and depression and grief.
- Clients must be evaluated. People with private insurance do not qualify. No charge for group therapy.

### **SAVE**

1900 Mowry Avenue, Suite 204 --- near Washington Hospital

Fremont, CA 94538

510-794-6055 (24/7 – English – language line available)

- 30 beds, boys and girls to age 17, up to 90 days
- Provide emergency and transitional shelter
- Sliding scale individual counseling and free support groups, no one is turned away

### **A Safe Place**

P O Box 23006, Oakland, CA 94612

510-986-8600

Business/Counseling Center Hours: Mon - Thurs 8:30 am - 4:30 pm, Fri 8:00 am - 4:00 pm

Hotline 24-hours 510-536-7233

- 20 beds, boys and girls to age 17, up to 8 weeks.
- Individual and group counseling
- Outreach, Education

### **Building Futures with Women and Children**

1395 Bancroft Avenue, San Leandro, CA 94577  
510-357-0205

1-866-292-9688 (24/7) English

- DV and non-DV homeless services
- 20 beds, boys and girls to age 17, up to 90 days.
- Weekly support group for DV Survivors, every Tuesday 1:00-3:30pm, Oakland – call (510) 357-0205 x133 to register
- Weekly support group for Spanish speaking DV Survivors, every Friday 10:00-11:00am, Oakland – call (510) 613-5268 to register
- Sister Me Home Safe House for DV w/ substance abuse, Midway Shelter for homeless DV survivors, Bessie Coleman Court for transitional and permanent housing, Linkages transitional housing program.

### **Tri- Valley Haven**

3663 Pacific Avenue, Livermore, CA 94550

1-800-884-8119 (24/7) English, Spanish, French, Tagalog

(925) 449-5845 x2710 for RO clinic

- 30 beds, boys and girls to age 17, initially 45 days, then possibility of extending up to 105 days.
- Individual and group counseling for children and adults.
- Legal Advocacy, RO clinic and RO advocate who does court accompaniment, no attys.
- Sexual Assault services, homeless services and Linkages transitional housing
- RO Clinics: Tuesday 5:30-7:30pm Tri-Valley Haven Satellite Office, Thursday 2-4pm Tri-Valley Haven Community Building

### **ESP (Emergency Shelter Program)**

1180 B Street, Hayward, CA 94541

510-581-5626 Administration Office

510-786-1246 (24/7) English, Spanish, Cambodian, Hindi, Punjabi, Swahili, Sinhala

- 32 beds, boys to age 15 and girls to age 17, up to 90 days.
- Adult individual / group counseling , children's program
- Linkages to transitional housing programs.
- For both women who are DV survivors and who are not DV survivors

### **Asian Women's Shelter**

24 hour confidential crisis line: 1-877-751-0880      Support in 31 languages      Located in SF

- Shelter
- Intensive Therapy Program
- Queer Asian Women's Program
- Anti-Trafficking Program

### **Asian Community Mental Health Services**

310 8<sup>th</sup> Street, Suite 201, Oakland, CA

510-451-6729

- Behavioral health care, developmental disabilities services for primarily monolingual API families, family support, counseling & youth services
- Cantonese, Mandarin, Japanese, Mien, Tagalog, Vietnamese, Korean and Cambodian

### **Narika – services for South Asian women (Bangladesh, Bhutan, India, Nepal, Pakistan, Sri Lanka)**

P O Box 14014, Berkeley, CA 94712

510-444-6068

Hotline 1-800-215-7308

- A multilingual helpline offering emotional support, advocacy and understanding of cultural differences.
  - Support in Bangla, Gujarati, Hindi, Kannada, Konkani, Malayalam, Marathi, Nepali, Punjabi, Sinhala, Tamil, Telegu and Urdu

**Shimtu – services for Korean-American survivors of DV**

4390 Telegraph Ave. Suite A, Oakland, CA 94609

(510) 547-2662

DV Help Line: 510-547-2360      Monday-Friday: 9:30am - 5:30pm

- DV shelter referrals
- Referrals, interpretation & advocacy for survivors
- Professional counseling referrals
- Assistance with applying for CalWorks, GA and other benefits
- Monthly Immigration Clinic (4th Saturday of every month except December)
- Some citizenship & immigration services

**North American Islamic Shelter for the Abused (NISA)**

Helpline: Toll free & confidential: 1-888-ASK-NISA (1-888-275-6472)

- The first Bay Area domestic violence program sensitive to the needs of Muslims.
- Translation Services languages: (Urdu, Hindi, Arabic, Farsi, Pushtu etc.)
- Housing (Emergency & short term shelters)
- Financial assistance (limited)
- Counseling (individual, family, premarital, marriage, career)
- Legal assistance (refer to private attorneys or Bay Area Legal Aid. NISA will not cover costs)
- Social Services (assist in applying for: public assistance, section 8 housing, cal-works, medical etc.)
- Career development
- Transportation services (limited)
- Community outreach & education
- Anger management & parenting classes (by referral)
- Religious guidance/counseling through Islamic principles
- Shelters

**Deaf Hope**

470 27<sup>th</sup> Street, Oakland CA 94612 (inside Alameda County Family Justice Center)

(510) 267-8800 (TTY/V)

[hotline@deaf-hope.org](mailto:hotline@deaf-hope.org)

M-F 9am-5pm

- Our mission at DeafHope is to end domestic and sexual violence against Deaf women and children through empowerment, education and services
- Services are by appt only. If you need to speak with an advocate immediately, email the hotline and someone will contact you within 20 minutes during business hours (otherwise, call National DV hotline at 1-800-787-3224 TTY or 1-800-799-7233 (Voice)
- Advocacy for deaf women survivors and their children incl peer counseling, case mgmt, support
- Support groups, art therapy, parenting group

# Contra Costa Family Referrals

## LEGAL REFERRALS

### **Bay Area Legal Aid**

1-888-330-1940 Phone hours:

Monday, Wednesday & Thursday 9:30 a.m. – 3:00 p/m.;

Tuesday 9:30 a.m. – 1:00 p.m.

- Legal advice, referrals and representation for low income persons with restraining orders, divorce, custody/visitation, domestic violence-related immigration matters.

### **Domestic Violence Restraining Order Clinics**

- Tuesdays: Pittsburg Superior Court, 1000 Center Drive, Pittsburg – Must arrive by 9am
- Wednesdays at 9:30am: Call STAND at 1-888-215-5555 to make an appointment
- Fridays: Richmond Superior Court: 100 37<sup>th</sup> Street, Room 185 – Must arrive by 9am

### **Children & Family Services – to report child abuse**

925-646-1080 or 877-881-1116

### **Family Law Self Help Center/ Family Law Facilitator's Office (Martinez courthouse)**

751 Pine Street, Dept 52, Martinez, CA 94553

925-957-7887

Phone hours: M-F 8-2; 3-4

Drop-in hours: Monday-Friday 8am-3pm.

- No appointments. First come, first served.
- Disso Workshops: 1<sup>ST</sup> Wed of each month 2-4:30 pm (finish disso)
- 2<sup>nd</sup> and 4<sup>th</sup> Wed of each month 2-4:30 pm (start disso)
- Child support cases

### **Family Law Self Help Center/ Family Law Facilitator's Office (Richmond courthouse)**

100 37<sup>th</sup> St., Room 201, Richmond, CA

925-957-7887

Drop In: Monday, Thursday and Friday 8:00 am-3:00 pm (Closed for lunch 12:00-1:00)

Workshops:

- How to start your dissolution (divorce): 1<sup>st</sup>, 2<sup>nd</sup> and 3<sup>rd</sup> Tuesday of each month starts at 9:00 am and lasts 2-3 hours
- How to start your dissolution: SPANISH 1<sup>st</sup>, 2<sup>nd</sup> and 3<sup>rd</sup> Wednesday of each month starts at 9:00am and lasts 2-3 hours

### **Family Court Services (Mediation Services)**

751 Pine Street Martinez, CA 94553

925-957-7950

- Offer mandatory and free will mediation services for parents

### **Moderate Means Program**

925-677-0234

<http://www.cccba.org/comm/moderate.htm>

- Refers those with moderate income to attorneys who charge reduced fees based on income.
- Must fall within income guidelines (e.g. family of 2 max monthly gross income is \$3125)
- Application fee is \$40, non-refundable – can fill out application form online
- Also take immigration cases : incl: U Visa, VAWA, AOS, asylum, natz, H1B, fiancée, student visas, removal defense, detained cases



**CCC Bar Association Lawyers Referral Services (LRS)**

925-825-5700 M-F 9am-4pm

- \$30 Consultation fee (can be waived for some cases)

**Latina Center**

3919 Roosevelt Avenue, Richmond, CA  
510-233-8595

- Legal advice **only** on immigration cases (also other services, see below)

**International Institute of the Bay Area**

3240 Lone Tree Way Suite 202, Antioch, CA 94509 M-F 9am-5pm

Phone: (925) 237-8581

- Appointment only (for now)
- Initial consultations \$20
- Citizenship, U Visas, some family based petitioning & adjustments, and some VAWA
- Languages: Spanish

**District Attorney’s Office**

900 Ward Street, Martinez, CA 94553  
925-957-2200 M-F 8-5

**DCSS**

50 Douglas Drive, Suite 100, Martinez, CA 94553

(866) 901-3212 M-F 7:30-4:30

www.cccounty.us

- Opens child support cases
- Assists in enforcing established child supports orders

**Victims Witness Assistance Program**

900 Ward Street, 1st floor, Martinez, CA 94553

8-4:30 M-F

Martinez: 925-957-8650 Richmond: 510-374-3272

- Referrals for counseling & therapy and possible compensation
- Provide info about the court system & help with coping with ongoing cases
- On request, provide notice of final disposition of charge against the accused
- On request, intervene with employers regarding lost work time
- Victims compensation & restitution

**Contra Costa County Department of Children & Family Services (is basically CPS)**

4549 Delta Fair Blvd., Antioch, CA

925-522-7400

M-F 8-5

151 Linus Pauling Drive, Hercules, CA

510-262-7700

1275 A Hall Avenue, Richmond, CA

510-231-8100

- Assist families with children who have been abused/neglected
- Family reunification, foster care benefits etc.

**Contra Costa Senior Legal Services**

4006 McDonald Avenue, Richmond, CA

510-374-3712

M-F 9-5

- Clts must be 60+
- Housing, elder abuse, individual rights, public benefits

### **Hawkins Center - Legal Services**

101 Broadway Avenue #1, Richmond, CA 94804  
510-232-6611

- Free legal advice/ Disabled oriented
- HIV Legal Services Program assists HIV+ individuals with uncontested disso, child support modification, guardianship, DV family issues
- Also assists with housing issues, power of attorney/wills, protection from creditors, SSI, SSDI, Medi-cal, Medicare

### **National Center for Lesbian Rights (NCLR)**

870 Market Street, Suite 370, San Francisco, CA 94102 [www.nclrights.org](http://www.nclrights.org) (lots of info on website!)  
(415) 392-6257/ (800) 528-6257

- Legal information line and referral for LGBT family law issues
- Immigration clinics and consultations, focusing on LGBT communities (all genders)
- Languages: Spanish, possibly others

### **Contra Costa Bar Association.**

925-825-5700  
M-F 9-4 704 Main St. Martinez 94553

### **Catholic Charities of the East Bay – Brentwood, Concord, Richmond Family Service Center**

654 3<sup>rd</sup> St., Brentwood, CA 94513 (925) 308-7775;  
3540 Chestnut Ave., Concord, CA 94519 (925) 825-3099;  
2369 Barrett Ave., Richmond, CA 94804 (510) 234-5110

Catholic Counseling Services

- Immigration Services and Naturalization INCLUDING U VISA/VAWA
- Critical Family Needs and Homelessness Prevention
- CARE for Emancipated Foster Youth
- Housing Advocacy and Case Management
- Child Welfare Case Management
- Monument Corridor Senior Services
- Monument Corridor Family Strengthening
- HIV/AIDS Housing Advocacy
- Volunteer Income Tax Assistance (VITA)

## **SUPPORT AND COUNSELING SERVICES**

### **STAND**

1410 Danzig Plaza, 2<sup>nd</sup> floor, Concord CA 94520  
Administration: 925-676-2845  
Crisis: 888-215-5555

Advice for abusers: 925-676-2968 Group sessions on anger management and how to not be abusive  
Calling from outside Contra Costa County: 1-800-799-7233 or 1-800-787-3224 (TTY)

- DV Shelter / Support & Counseling
- RO clinic (with Bay Legal)

**Latina Center**

3919 Roosevelt Avenue, Richmond, CA  
510-233-8595

- DV support groups
- Mental Health programs
- Latina Womens' Health Leadership Program
- La Nueva Vision Senior Program

**Familias Unidas**

205 39<sup>th</sup> Street, Richmond, CA 94805  
510-412-5930

Crisis line: 800-833-2900

- Translation & interpretation
- Education and prevention
- Mental Health Services
- Info & referrals

**Narika – DV services for South Asian women (Bangladesh, Bhutan, India, Nepal, Pakistan, Sri Lanka)**

P O Box 14014

Berkeley, CA 94712

510-444-6068

Hotline 1-800-215-7308

**Community Violence Solutions/ Rape Crisis Center**

800-670-7273 (24 hour) for Marin and Contra Costa clients. (Accessible from 925, 510, 415, 408, 707 and 650 area codes)

Business: 925-706-4290

510-237-0113 non-emergency, information resources

301 W. 10<sup>th</sup> #3, Antioch, CA

2101 Van Ness Street, San Pablo, CA 94806

- Sexual assault matters
- Crisis counseling
- Only offered in the San Pablo Office: supervised visitation assistance

**La Clínica de la Raza**

La Clínica Monument Hours: Monday - Friday, 8:30am - 12:30pm & 1:30pm - 5:30pm

2100 Monument Blvd., Pleasant Hill, CA 94523-3429

Medical: 925-363-2005 Dental: 925-363-1256

- **Behavioral Health Services, Case Management**, Chronic Disease Management
- Dental, Family Medicine, HIV Testing, Health Education, Immunizations, Pediatrics, Women's Health

La Clínica Pittsburg Medical Clinic

2240 Gladstone Drive, Pittsburg, CA 94565-5126 925-431-1230

Hours: Monday - Friday, 8:30am - 5:30pm Evening Hours: M - F, 5:30pm - 8:00pm (By appointment only)

- Arthritis Classes, Osteoporosis screening and treatment, **Parenting Classes**, Pharmacy Assistance Program, Senior Services

**California Children Services**

597 Center Ave, Suite 110, Martinez, CA  
925-313-6100 M-F 8-5

- arranges and pays for medical care, equipment, and rehabilitation for eligible children and youth.
- eligible medical conditions include congenital heart disease, sickle cell anemia, cystic fibrosis, cleft palate, and HIV infection
- families are unable to pay for all or part of child's care

**Shelters:**

- Homeless Hotline: 800-808-6444
- Love a Child Shelter (shelter, food, clothing, legal assistance, mental disability assistance)  
925-458-5663
- A Safe Place 800-718-4357

# Marin Family Referrals

## **Marin County Bar Association Lawyer Referral Service**

415-499-1813

30 North San Pedro Rd., Suite 140, San Rafael

- \$50 for 30 minute consultation

## **Family and Children's Law Center**

30 North San Pedro Road, Suite 245, San Rafael, CA 94903

M-F 9-5 (closed 12-1)

415-492-9230

- Low cost/sliding scale
- DVRO / TRO, dissolution, paternity, child custody, visitation and support
- Guardianship
- Family Law intakes are Monday 1:30-4:00 and Wednesday 9:-11:30 and 1:30-4:00 on a first-come, first-served walk-in basis and are \$30 for a 30 minute consultation w/ an atty

## **Legal Aid of Marin**

415-492-0230 , dial extension "0" and leave a message with your name, phone # & town where you live & what legal notices you rec'd or deadlines you have; someone will call you back in 24 hours or less

M-F 9-5 (closed 12:30-1:30)

30 North San Pedro Road, Suite 220, San Rafael, CA 94903

- Family law / DV/dependency – may assist if client is a conflict with Family and Children's Law Center
- Eviction defense, foreclosure counseling, habitability
- Debtor/Consumer Rights
- Employment
- Elder Law

## **Center for Domestic Peace (home of Marin Abused Women's Services)**

**(no direct legal service)**

San Rafael, CA

24/7 Hotlines: English 415-924-6616 Spanish 415-924-3456 Men's hotline 415-924-1070

- Provide legal advocacy to DV victims. These services include court accompaniment & help navigate the justice system.
- Assistance with social services, support groups, shelter, transitional housing

## **Children and Family Services**

3250 Kerner Blvd., San Rafael 94901

415-473-2200

24 hour hotline: (415) 473-7153

- To report child abuse or suspected child abuse

### **Family Law Facilitator**

3501 Civic Center Drive, Hall of Justice, Room C-27, San Rafael  
415-444-7130, option 6 8:30am-12pm & 1-4pm

- Arrive no later than 11:15am and 3:15pm, drop-on only
- disso, child & spousal support, child custody and visitation, establishment of parental responsibilities

### **DCSS**

88 Rowland Street, Suite 200, Novato, CA 94945  
M-F 8-4:30pm  
Toll Free 866-901-3212 – call for appt Tu, W, Th 8:00-4:30

### **Family Court Services (to schedule mediation)**

3501 Civic Center Drive, Hall of Justice, Room 116, San Rafael  
415-444-7090 8:00am- 4pm

### **Marin Advocates for Children**

30 North San Pedro Road, Suite 275, San Rafael, CA 94903  
415-507-9016

- Court Appointed Special Advocates, appointed by court to advocate for children who have been removed from homes
- Child Abuse Prevention Counsel, training and awareness for prevention of child abuse

### **Marin County District Attorney Victim Witness Assistance Program**

3501 Civic Center Drive, Hall of Justice, Room 130, San Rafael  
415-499-6450

### **Legal Self-Help Center of Marin**

3501 Civic Center Drive, Hall of Justice, Room 244, San Rafael  
M-F 8:30-12, 1-4:00 (arrive by 11:15 and 3:15)  
415-444-7130

NO appointments/phone consultations - drop-in only – primarily assistance in:

- Child Custody & Visitation
- Child Support
- Small Claims
- Divorce/Dissolutions
- Domestic Violence
- Guardianship
- Harassment Restraining Orders
- Landlord/Tenant
- Mediation
- Name Changes
- Paternity

### **Marin County Superior Court**

415-444-7000

M-F 8:00-4 – **civil clerks offices open until 3:30pm only! (criminal until 3:00pm)**

3501 Civic Center Dr., San Rafael

[www.marincourt.org](http://www.marincourt.org)

- Traffic: 415-444-7180
- Probate: 415-444-7040
- ADR: 415-444-7040

- Criminal: 415-444-7040
- Small Claims: 415-444-7040

### **Marin County Mediation Services**

San Rafael, CA 94903

415-499-7454; Spanish line: 415 499-6188

M 8:30-4:30 (closed 12-1)

- Helps with Mediation at 3DN stage for UDs
- Home buyer / homeseller
- Tenant / LL – info to LLs
- Small Claims
- Business
- Neighbor
- Domestic Violence
- Environment
- Private Party / Consumer / animal issues / discrimination
- Employment

### **Catholic Charities**

1 St. Vincent's Drive, San Rafael, CA 94903

415-507-4244

- Counseling and other services

### **Jewish Family & Children's Services**

600 5<sup>th</sup> Avenue, San Rafael, CA 94901

415-491-7960

- Counseling, food, and other services

### **Spectrum LGBT Center**

30 North San Pedro Road, Suite 160, San Rafael, CA 94903

415-472-1945

- Counseling & support services for LGBT people: (415) 472-1945 ext. 273 (call will be returned within 24 hours)
- LGBT specific legal workshops, youth & senior programs

## **Immigration**

### **Canal Alliance**

415-454-2640 – Immigration Intake line: 415-306-0247

91 Larkspur Avenue, San Rafael, CA

M-F 8-4

Emergency: 415-808-4444 5:30am-5:30pm

## Senior Services

### **Whistlestop**

930 Tamalpais Avenue, San Rafael, CA 94901  
(415) 456-9062

- Older adults and disabled adults only
- Assistance with naturalization applications and citizenship classes
- housing and rental assistance
- tax assistance
- lawyers available Thursdays 11:30-3pm - should call to ask for an appointment at 415-459-6700

### **Adult Protective Services**

415 499-7118

24 hour hotline: 415-507-2774

10 North San Pedro Road, San Rafael, CA 94903

- Anyone aged 18 to 64 who, because of their mental or physical disability is unable to effectively protect themselves against abuse or neglect, or anyone age of 65 or older, who is suspected of being abused or neglected, is eligible for APS without regard to income.

### **Seniors Information and Referral Line** (through [Marin County Department of Health & Human Services, Division of Aging and Adult Services](#))

415-457-4636

M-F 8:30-5pm



# S. F. Family/DV Referrals

## LEGAL REFERRALS

### **Bay Area Legal Aid**

1-888-330-1940 Phone hours:

Monday, Wednesday & Thursday 9:30 a.m. – 3:00 p.m.;

Tuesday 9:30 a.m. – 1:00 p.m.

- Legal advice, referrals and representation for low income persons with restraining orders, divorce, custody/visitation, domestic violence-related immigration matters.

### **LRIS Lawyer Referral & Information Services**

415-989-1616 and pay \$35 fee (personal injury cases no fee)

- Almost any family problem where CL is not eligible for us
- Divorces
- Guardianships
- Adoptions
- Custody / Visitation
- Name Change
- Paternity
- Spousal support

### **VLSP (Volunteer Legal Services Program)**

301 Battery St., 3<sup>rd</sup> Floor, San Francisco, CA 94111

(415) 982-1600/ VLSP direct intake line: (415) 477-2377 (Tues 3-5:30pm)

- Family law
- Consumer Law
- LL / Tenant

### **CROC (Cooperative Restraining Order Clinic)**

415-255-0165 (to make appt.)

415-864-1790 (office)

- Restraining orders for women only
- Attorneys may accompany clients to hearings
- Child care available during appointment
- No income guidelines

### **Department of Child Support Services**

617 Mission Street, San Francisco, CA (M-F 8-5pm)

Branch office: 170 Otis St. – M, W, F (8-5pm)

415-401-4968

866-901-3212 automated Child Support System 24-hr

- Enforcing and modifying child support
- Enforcement or establishment of medical support
- Locating the non-custodial parent
- Establishing paternity
- Interstate cases

**Access Center – Legal Self Help Center**

San Francisco Superior Court

400 McAllister Street, Room 509, San Francisco, CA

M, T, Th 8:30-12, W and F appointments only

\* First come, first serve basis! No assistance over telephone

415-551-3991

- Child Support and spousal support , child custody/visitation, establishing parentage & divorce
- Establishing Paternity
- Motion to set aside Judgments
- Answers to Department of Child Support Services Complaints
- Filling out fee waivers, income & expense declarations, wages assignments, family court forms
- Provide information of guideline support amounts

**Victim Services/Family Violence Project - S.F. District Attorney**

Business: 415-553-1865; 415-553-9044

850 Bryant Street, Room 320, San Francisco, CA 94103

Office Hours: M-F 9-4

Intake (walk-in): M-Th: 9-3:30pm

- Victims' advocacy
- Will go to criminal court with clts (as support and escort)
- Assist individuals in applying for state victim's compensation benefits
- Client/victim has to cooperate with DA

**Asian Pacific Islander Legal Outreach**

1121 Mission Street, San Francisco, CA 94103

M-F 9-5

415-567-6255

- Family law/DV cases
- Immigration cases - include trafficking
- Senior law
- Public benefits

**DV Response Unit / Elder Abuse (SF Police Dept.)**

850 Bryant St. Rm. 454 SF, CA 94103

Email: [sfpddvru@yahoo.com](mailto:sfpddvru@yahoo.com)

415-553-9225 M-F 8-5

- investigates all felony arrest cases involving DV
- investigates non-arrest cases to determine whether to recommend that the D.A. issue an arrest warrant

**DA's Child Abduction Recovery Unit**

850 Bryant St #301, San Francisco, CA 94103

415-553-9553

**DA's office**

415-553-1752

850 Bryant St., SF, CA 94103

**Child Abuse Hotline (part of SF Human Services Agency)**

Staff determines if child is at risk for abuse/neglect. Connects to CPS, gives resources

415-558-2650 or 800-856-5553 (24 hr.)

**Legal Services for Children**

1254 Market Street, 3<sup>rd</sup> Floor, San Francisco, CA 94102  
415-863-3762 M-F 1:30-5pm  
Fax: 415-863-7708

- Represents people under 18 years.
- Types of cases: Legal guardianship, school cases, foster care, emancipation, immigration, services for young women.

**Community United Against Violence**

LGBTQQ anti-violence org.  
Crisis Line: 415-333-4357 (24 hr.)(emotional support, service referrals, and safety planning)  
Business: 415-777-5500 (M-F 11-6)  
170A Capp Street, San Francisco, CA

**National Center for Lesbian Rights (NCLR)**

870 Market Street, Suite 370, San Francisco, CA 94102      [www.nclrights.org](http://www.nclrights.org) (lots of info on website!)  
(415) 392-6257/ (800) 528-6257    M-F 9-5

- Legal information line and referral for LGBT family law issues
  - For legal information: dial “325”
- Immigration clinics and consultations, focusing on LGBT communities (all genders)
- Languages: Spanish, possibly others

**DV SHELTERS, CRISIS LINES, SUPPORT, COUNSELING****W.O.M.A.N. Inc.**

Office: 415-864-4777      M-F 9-5  
24-hr Crisis: 1-877-384-3578 or 415-864-4722  
333 Valencia St Ste 450 San Francisco, CA 94103

- Counseling: Support groups, therapy programs
- Programa Latino: bilingual, bicultural services for Spanish-speaking survivors

**Asian Women’s Shelter (not limited to Asians)**

Mailing Address: 3543 18th St. #19, San Francisco, CA 94110  
Crisis line: 415-751-0880 or 877-751-0880  
Business line: 415-751-7110  
Shelter for up to 18 women. Average stay is 3-4 months, but no time limit on how long a survivor can stay.

**La Casa de las Madres**

Drop in Center: 8:30 a.m. – 5:00 p.m.; 1663 Mission Street, Suite 225, San Francisco, CA 94103  
24-hr Crisis Line (toll free): Adult: 877-503-1850, Teen: 877-923-0700  
Business Line: 415-503-0500  
Counseling, Support Groups, Teen Program, Abuse Later in Life Program, Advocates at SF Police Department, restraining order assistance  
Shelter for up to 35 women/children. 8 week program. Shelter intake is 24hr/day.

**Riley Center's Rosalie/Brennan House**

415-255-0165  
Rosalie House: 25 beds, 12 week program. Brennan House: 30 bed transitional housing program, max 12 month stay.

**Cameron House**

920 Sacramento Street, San Francisco, CA 94108

415-781-0401

- DV program for women in English, Mandarin, Cantonese & Vietnamese
- case management, counseling, advocacy, accompaniment, and referrals to legal and shelter services
- Cantonese women's support group

General counseling, food pantry, many youth programs, collaborations with several orgs in SF Asian community

# San Mateo Family Referrals

## Bay Area Legal Aid

1-888-330-1940 Phone hours:

Monday, Wednesday & Thursday 9:30 a.m. – 3:00 p.m.;

Tuesday 9:30 a.m. – 1:00 p.m.

- Legal advice, referrals and representation for low income persons with restraining orders, divorce, custody/visitation, domestic violence-related immigration matters.

## Legal Aid Society of San Mateo County

521 E. 5<sup>th</sup> Avenue, San Mateo, CA 94063

M-F 9-12, 1-5

650-558-0915 or 800-381-8898

- Divorce, custody and guardianship, some limited VAWA and U Visa
- Public Benefits cases, managed health care, disabled access
- Eviction defense clinics
- Senior law

## Redwood City Domestic Violence Restraining Order Clinic (Bay Legal-run)

539 Middlefield Road, Redwood City, CA 94063

650-358-0745

Mon, Wed, Fri: 9

Wed: 1:30

Applicant needs to show up ON TIME or they will not be served til the next clinic.

## C.O.R.A. (Community Overcoming Relationship Abuse)

P.O. Box 5090, San Mateo, CA 94402

Business Line: 650-652-0800 M-F 9-5pm

650-312-8515/ 800-300-1080 (24 hour crisis/support Hotline)

650-259-1855 (Legal Information Line )

- Crisis counseling, support groups for victims of domestic violence
- Legal assistance w/ RO and related family law issues, including divorce & custody
- Emergency shelter (up to 2 months) and transitional housing (up to 1 yr)
- Less case management and smaller legal department

## Family Law Facilitator's Office

### Southern Branch

400 County Center, 2<sup>nd</sup> Floor, Redwood City, CA 94063

650-363-4590

M-F 9-11:30 am; and 1:30-3:30 pm

W: Closed

- Signup sheet posted on 2<sup>nd</sup> Floor , just outside FLF office at 8 am - sign up early, building opens at 7:30 a.m., it's 1<sup>st</sup> come, 1<sup>st</sup> served
- Disso workshops: English: Tue at 1:15 pm; Spanish: Thurs @ 1:15 pm.

**Northern Branch**

1050 Old Mission Road, South San Francisco, CA 94080  
650-363-4590

Wed 9-11:30 am and 1:30-3:30 pm

Alternate Fri 9:00-11:30 am (Call SSF Clerk at 650-877-5773 for days)

Disso workshop: Fridays- alternate between English & Spanish – call (650) 877-5773 for hours and appointments

- Signup sheet posted at 8 am - sign up early, building opens at 7:30 a.m., it's 1<sup>st</sup> come, 1<sup>st</sup> served

**Family Court Services** – to schedule mediation

400 County Center, 6<sup>th</sup> Floor, Redwood City, CA 94063

M-F 10:00-12:00 pm & 1:00-3:00pm

650-363-4561

**San Mateo County Bar Association Lawyer Referral Service**

333 Bradford Street, 2nd Floor, Redwood City, CA 94063-1571

Lawyer Referral: 650-369-4149, press "3". \$30 referral fee (waived for injured on job).

**Victim's Services/Victim Witness Assistance Center**

San Mateo County District Attorney's Office

400 County Center, 3<sup>rd</sup> Floor, Redwood City, CA 94063

1050 Old Mission Road, South San Francisco, CA 94080

650-599-7479

- Assistance to victims of DV (and other crimes) whose matters are being handled in the criminal courts by DA
- Crisis intervention and criminal justice liaison for victims of violent crimes
- Helps with preparation of compensation forms for recovery of lost income, med bills & more
- Linkages to and compensation for therapy & counseling

**Rape Trauma Services**

1860 El Camino Real, Suite 406

Burlingame, CA 94010

(650) 652-0598

Email: [info@rapetraumaservices.org](mailto:info@rapetraumaservices.org)

- **Confidential 24-Hour Hotline:** (650) 692-RAPE (7273)
- Provides crisis & long term counseling
- Provides support groups
- Provides accompaniment & advocacy

**Deaf Hope**

470 27<sup>th</sup> Street, Oakland CA 94612 (inside Alameda County Family Justice Center)

(510) 267-8800 (TTY/V)

[hotline@deaf-hope.org](mailto:hotline@deaf-hope.org)

M-F 9am-5pm

- Our mission at DeafHope is to end domestic and sexual violence against Deaf women and children through empowerment, education and services
- Services are by appt only. If you need to speak with an advocate immediately, email the hotline and someone will contact you within 20 minutes during business hours (otherwise, call National DV hotline at 1-800-787-3224 TTY or 1-800-799-7233 (Voice))
- Advocacy for deaf women survivors and their children incl peer counseling, case mgmt, support
- Support groups, art therapy, parenting group

### **Peninsula Family Service**

24 2<sup>nd</sup> Avenue, San Mateo, CA 94401

Business line: 650-403-4300

Family crisis line: 650-692-6655

- Provides supervised visitation center and supervised exchange services
- Counseling, support group & anger management
- Parenting, child abuse & DV support
- Child care
- Senior services: exercise, nutrition & social programs, and peer-to-peer & professional counseling.
- Family Loan Program, call 650-403-4300 ext 4100: Helps low income family and individuals to maintain self sufficiency by providing small loans to education & autos

### **Department of Child Support Services (DCSS)**

555 County Center, 2nd Floor, Redwood City, CA 94063

M-F 7:30-4:45pm (866) 901-3212 (toll free)

- Child support: opening case, locating parent, establishing paternity, establishing a support order, enforcing a support order.

### **StarVista (aka Youth & Family Enrichment Services)**

610 Elm Street, Suite 212, San Carlos, CA 94070

Business Line: 650-591-9623

24-hr Crisis Hotline: 650-579-0350

24-hr Alcohol and Drug Helpline: 650-573-3950

24-hr Parent Support Line: 888-220-7575

- Education (prevention/intervention) and counseling services. Temporary home for young people unable to live w/ family.

### **National Center for Lesbian Rights (NCLR)**

870 Market Street, Suite 370, San Francisco, CA 94102

[www.nclrights.org](http://www.nclrights.org) (lots of info on website!)

(415) 392-6257 / (800) 528-6257

- Legal information line and referral for LGBT family law issues
- Immigration clinics and consultations, focusing on LGBT communities (all genders)
- Languages: Spanish, possibly others

### **Community Legal Services in East Palo Alto**

2117-B University Avenue, East Palo Alto, CA 94303

650-326-6440 M-F 9-5

- Immigration matters, including VAWA and U Visa and some deportation defense.
- Housing: UDs, habitability issues, security deposits, discrimination
- Consumer & bankruptcy issues through Volunteer Attorney Program
- Anti Predatory Lending Initiative

### **International Institute of the Bay Area**

2600 Middlefield Road, Redwood City, CA (at Centro de la Comunidad)

Walk-in consultation M: 9-12; 1-4pm

650-780-7530

- Citizenship & family-based immigration, including VAWA & U Visa. 1 attorney & certified immigration experts.
- Consultation fee is \$20.

**Asian Pacific Islander Legal Outreach**

1121 Mission Street, San Francisco, CA 94103

415-567-6255 M-F 9-5

- Family Law / DV cases
- Immigration cases- including trafficking
- Senior law
- Public benefits

**La Raza Centro Legal**

474 Valencia Street, Suite 295, San Francisco, CA 94103

415-575-3500 M-F: 10-12; 1-4

[www.lrcl.org](http://www.lrcl.org)

- Latino Community with direct rep & counseling
- Employment & some immigration (No housing)



# Santa Clara Family Referrals

## LEGAL REFERRALS

### **Bay Area Legal Aid**

1-888-330-1940 Phone hours:

Monday, Wednesday & Thursday 9:30 a.m. – 3:00 p.m.;

Tuesday 9:30 a.m. – 1:00 p.m.

- Legal advice, referrals and representation for low income persons with restraining orders, divorce, custody/visitation, domestic violence-related immigration matters.

### **Lawyers Referral Service**

Free 30 minute consultation with an attorney, of \$41 fee, appointments scheduled between 24 to 48 hours

Phone consultations available

31 North Second Street, 4th Floor, San Jose, California 95113

408.971.6822 [www.sccba.com](http://www.sccba.com)

### **Legal Aid Society of Santa Clara County**

480 N. First Street Suite 100, San Jose, CA Closed from 12-1pm

Main: 408-998-5200 Family Law: 408-283-1550

- Income must be \$10/hr or less - call to check if this is still current
- Family law / Disso / Child visitation, protection from violence, money to support self or child
- Guardianship/ Conservatorship/ Juvenile law case work
- Housing / Habitability / Security Deposit
- Housing management training, LL/T conflict resolution and counseling, fair housing education
- Special Education
- Immigration (family reunification incl. VAWA petitions, adjustment of status, tourist visas, work permits, political asylum, citizenship. Initial consultation is \$20 (call main line)
- DV (restraining orders)

### **Restraining Order Self-Help Center (Superior Court)**

[www.sccselfservice.org](http://www.sccselfservice.org) [www.scccaseinfo.org](http://www.scccaseinfo.org) (case info)

San Jose:

170 Park Ave. (in the CityView Plaza) San Jose, CA 95113

Spanish and Vietnamese

408-534-5600 or 408 534-5709

M-F 8:30 – 12:30 and 1:30 to 4

(first come first served)

Sunnyvale:

605 West El Camino Real Sunnyvale, CA 94087

408-481-3500

Wed. & Thurs. 8:30 – 12:30; 1:30 – 4

Morgan Hill:

301 Diana Ave. Morgan Hill, CA 95037

408-695-5000

Tues. 8:30 – 12:30; 1:30 – 4

- Help for those who represent themselves
- civil harassment orders
- Helps people obtain and respond to RO's
- recommend not to bring children to the self-help center

### **Family Law Facilitator/ Family Court Clinic**

99 Notre Dame Avenue San Jose, CA 95113

M-F 8:30-4 408-882-2920

Walk in Monday through Thursday @ 8:15 am (clts should get there early –help on first-come/first-serve basis until all the numbers for the day are given out.)

- o Family Law – Start or respond to family case

-Modifications

- DCSS cases / Support calculation

- child/spousal support

- disso

- establishing parentage

- custody/visitation

\* *RO/RO answer – referral clt to Referral Order Self Help Center above\**

Note: tell clt to bring all case related documents and proof of income; no minors under 18 y/o allowed in office.

### **Family Violence Center**

125 E. Gish Road

M-F 8-5

408-277-3700

- Staffed by SJ police dep. Stalking & DV cases
- Investigate child & elderly abuse
- probation and parole check-in
- only assists San Jose residents

### **Legal Advocates for Children and Youth (LACY)**

152 North Third Street, 3<sup>rd</sup> Floor, San Jose, CA 95112

[www.lawfoundation.org/lacy.asp](http://www.lawfoundation.org/lacy.asp)

\* *No walk-in and appointments.*

408-280-2416

- Helps kids under 17 years old on emancipation and guardianship
- Teen DV
- Paternity, child custody and support, visitation and adoption (teen mothers)
- Helps homeless and runaway youth
- Public Benefits counseling for teen parents
- Immigration

\* *Does not assist with Criminal matters*

### **DA Office – Child Abduction Unit**

70 West Hedding St., West Wing, San Jose 95110

M-F 8-5

408-792-2921

Parental kidnapping cases only

### **Pro Bono Project**

480 N. First Street #219, San Jose, CA 95112

*\*only handles cases in Santa Clara County*

408-998-5298 ext 311 & 219

Debtor's Rights Clinics: First and third Tuesdays of the month (call to schedule appt)

- Divorce / DV project
- Child custody/support/paternity
- Guardianship
- Probate
- Eviction
- Bankruptcy, Credit card and consumer issues, Employment

**Katherine & George Alexander Community Law Center:** Advice Clinics are held during the week and are appointment based. If you have a legal question about your on-the-job injury, your rights as an employee, consumer law, immigration or being in debt, please call the law center to see if we can assist you.

Call For Appointment (408) 288-7030

Monday-Friday 9-4:30pm

## **DV SHELTERS, CRISIS LINES, SUPPORT, COUNSELING**

### **Support Network for Battered Women**

Domestic Violence 24 hours Crisis Line 800-572-2782 (English & Spanish); 408-541-6100

- support and counseling & referrals

### **Next Door Solutions**

234 E. Gish Road, Suite 200 San Jose 95112

M-Th 9-8; F 9-5

408-501-7550

- 24/7 Hotline: 408-279-2962

- No income guidelines

- TRO pro per assistance, court accompaniment

### **Community Solutions**

DV Crisis Line: 1-877-363-7238

Community Crisis Line: (408) 683-4118

16264 Church Street, #103, Morgan Hill, CA 95037 (408) 779-2113

6980 Chestnut Street, Gilroy, CA 95020 (408) 842-7138

- **Domestic Violence, Sexual Assault, and Human Trafficking:** 24/7 crisis intervention, counseling, legal advocacy, court accompaniment, and follow-up services for survivors of sexual assault, domestic violence, and human trafficking. Confidential shelter and support for victims of domestic violence and their children; Education and awareness to promote community wide understanding of, and response to, domestic violence. Services include: [La Isla Pacifica Shelter](#), [DV Counseling](#), [DV Prevention Services](#), [Human Trafficking Services](#), [Sexual Assault Services](#), and [Legal Advocacy](#).
- Also provide housing services and case management for people with mental health disabilities
- Also provide youth offender, teen assault awareness, restorative justice, mental health programs.

### **Asian Women's Home (part of Asian Americans for Community Involvement)**

Hotline: 408-975-2739

- free and confidential, available in English and Asian languages
- available to shelter residents and non-residential clients of all ethnic backgrounds

#### **SERVICES INCLUDE:**

- A 12-bed crisis shelter
- Support, information, and referrals over a 24-hour hotline
- Emergency food and clothing, Case management, Peer counseling, Support groups
- Translation and interpretation in 13 languages, including 11 Asian languages, Spanish, and English
- Social services advocacy and accompaniment including public benefits assistance
- Legal advocacy and court accompaniment including help with restraining orders and immigration relief and support in the areas of family law and criminal court
- Health advocacy and accompaniment
- Emergency transportation and bus passes
- Assistance obtaining transitional, low-income, and permanent housing
- Assistance obtaining education and employment
- Household establishment assistance
- Safety planning
- Information and referrals
- Community outreach and education to service providers and immigrant communities

## **Maitri**

234 E. Gish Rd. Suite 200 San Jose 95112

Toll Free Hotline: 1-888-862-4874

Local Number to Hotline: 408-436-8398

Hotline Hours: 9am-1pm – Leave a message at all other times and your call will be returned in 24-48 hours

- Services primarily to South Asian women (India, Pakistan, Nepal, Bangladesh, Sri Lanka, among others)
- Languages: Bengali, Gujarati, Hindi, Kannada, Kashmiri, Konkani, Malayalam, Marathi, Marwari, Oriya, Punjabi, Sindhi, Sinhalese, Tamil, Telugu, Urdu
- Helps families facing DV, emotional abuse, cultural alienation, human trafficking, family conflict
- Peer & individual counseling and support group, transition house, case management, translation & interpretation

## **North American Islamic Shelter for the Abused (NISA)**

Helpline: Toll free & confidential: 1-888-ASK-NISA (1-888-275-6472)

- The first Bay Area domestic violence program sensitive to the needs of Muslims.
- Translation Services languages: (Urdu, Hindi, Arabic, Farsi, Pushtu etc.)
- Housing (Emergency & short term shelters)
- Financial assistance (limited)
- Counseling (individual, family, premarital, marriage, career)
- Legal assistance (refer to private attorneys or Bay Area Legal Aid. NISA will not cover costs)
- Social Services (assist in applying for: public assistance, section 8 housing, cal-works, medical etc.)
- Career development
- Transportation services (limited)
- Community outreach & education
- Anger management & parenting classes (by referral)
- Religious guidance/counseling through Islamic principles
- Shelters

## **Child Abuse Line 24 hr.**

800-856-5553; Central County: 408-299-2071; North County: 650-493-1186; South County: 408-683-0601

## **Deaf Hope**

470 27<sup>th</sup> Street, Oakland CA 94612 (inside Alameda County Family Justice Center)

(510) 267-8800 (TTY/V)

[hotline@deaf-hope.org](mailto:hotline@deaf-hope.org)

M-F 9am-5pm

- Our mission at DeafHope is to end domestic and sexual violence against Deaf women and children through empowerment, education and services
- Services are by appt only. If you need to speak with an advocate immediately, email the hotline and someone will contact you within 20 minutes during business hours (otherwise, call National DV hotline at 1-800-787-3224 TTY or 1-800-799-7233 (Voice)
- Advocacy for deaf women survivors and their children incl peer counseling, case mgmt, support
- Support groups, art therapy, parenting group