

TRANSFERRING TO Alameda County?

We call this process “portability”



Here's what to do:

- 1. The Housing Authority will process your portability packet as it is received. If you have household composition or income changes, process them with your current Housing Authority and have the changes included in your portability packet. If you have a change that is not included in your portability packet, the change will not be processed until after you move into your new home and you have made a written request to process the change.**
- 2. Ask your current Housing Authority to mail in your portability packet to the address below. Or, you may want to hand-carry your portability packet to the address below. If you deliver your packet, your current Housing Authority will seal it. It must remain sealed until it is opened by Alameda County staff. You will be contact within three business days by phone to register for the portability orientation.**
- 3. Attend your Portability Orientation: Attend the Orientation for which you were registered. Once the Orientation begins you will not be admitted if you are late and you will need to reschedule for the next available Orientation, which may be one week later. Expect to be at the Housing Authority for about 1 hour. All adults need to attend the Orientation. If everything is in order, you will receive your Voucher at the end of the Interview.**

Visit our webpage for information about the cities we serve, which Housing Authorities we are billing and absorbing, our Benefit Payment Standards, and contact information for other Housing Authorities.

If you or one of your family members is a person with a verifiable disability you may at any time during the transfer process, request a Reasonable Accommodation if you require a change, exception or adjustment to a Housing Authority of the County of Alameda rule, policy, practice, or service to take full advantage of our programs or services.



Portability Contact Information

Address: Housing Authority of the County of Alameda
22941 Atherton St
Hayward, CA 94541

Portability Fax #: (510) 537-8236
Portability Scheduling Staff: (510) 727-8533
Portability Hotline: (510) 538-8876 extension 8533
TDD: (510) 727-8551
Website: www.haca.net