



Housing Authority of the  
County of Alameda

# EMAIL US FOR ASSISTANCE

**All in-person services have been suspended until further notice but we are able to communicate by telephone or email. Here's how to email staff:**

## Requests for Interim Re-Examinations

To request an Interim Reexamination due to loss of income, loss of job, change in household composition, increase in medical expenses, etc. send an email directly to your **ELIGIBILITY TECHNICIAN (ET)**. If you don't know who your ET is, send your email to: [csc@haca.net](mailto:csc@haca.net)

**Email: [tenantteam@haca.net](mailto:tenantteam@haca.net)**

- Participant requests to port out of HACA's Jurisdiction
- Participant concerns regarding rent amounts
- Participant concerns about unit or landlord
- Participant for an inspection of their unit due to unsafe/hazardous conditions
- Participant questions about HACA policy

**Email: [movingteam@haca.net](mailto:movingteam@haca.net)**

- Rent increase and inquiries
- Participant requests to move within HACA's jurisdiction
- Landlord and participant inquiries related to moving from one unit to another

**Email: [landlordteam@haca.net](mailto:landlordteam@haca.net)**

- Rent increase and inquiries
- For landlords, tenant-related inquiries/issues not related to a tenant moving into or out of your unit

**Email: [portabilityteam@haca.net](mailto:portabilityteam@haca.net)**

- Incoming portability packets needing to be submitted to HACA for participants moving into HACA's jurisdiction
- Inquiries about porting into or out of HACA's jurisdiction where you are already in the process of porting-in or porting-out

**Email: [hacai@haca.net](mailto:hacai@haca.net)**

For all other inquiries.

**Para asistencia en español llame (510) 727-8578.**

**برای کمک در تماس فارسی (015) 727-8547**

**Để được hỗ trợ bằng tiếng Việt (510) 727-8584.**