

ALAMEDA COUNTY HRC/ACCESS POINTS INFORMATION

How can you get help?

Call 2-1-1. Operators have all the updates and send callers to the appropriate numbers below.

If you are fleeing domestic violence, sexual assault or human trafficking:

- If you are in immediate danger, call 911
- Call 211 or the hotline at 1-800-799-7233 or 1-800-787-3224 (TTY) for services, shelter and housing information

Contact a Housing Resource Center in Your Area

Due to the pandemic, some Housing Resource Centers in Alameda County have suspended/reduced drop-in services and may provide housing support over the phone.

Oakland

Note: Any families or individuals who are still sheltered but face a crisis such as a 3 day pay or quit notice, an eviction notice, call BACS Keep Oakland Housed Program at **510-613-0330 x2**

Unsheltered Adults

- Downtown Oakland: call BACS Coordinated Entry line at **510-658-9480**, or walk in at 629 Oakland Ave, 1-4pm Mon, Tues, Wed
- West Oakland: call BOSS Coordinated Entry line at **510-844-8580**, or walk in at 2811 Adeline St. 10am-2pm Mon, Tues, Thur, Fri

Unsheltered families (with a child under 18)

- call the Family Front Door at **510-808-7410 ext. 282**
- If you are already receiving services and need to update your information, text your full name and your updated/new information to Family Front Door at **510-435-2772**

North County (Berkeley, Albany, Emeryville)

- Unsheltered adults: contact BACS at **510-495-0131**, email housinghub@bayareacs.org or walk in at 2809 Telegraph Ave, 9am-12pm, Mon, Wed, Fri
- Unsheltered families – contact Women’s Daytime Drop-in Center call **510-548-2884**, email help@womensdropin.org, or walk in at 2218 Acton St. 8am-4pm, Mon-Fri (Emeryville families may also contact Family Front Door - see information above)

Mid County

- West (San Leandro and Alameda) Unsheltered adults/families: call Building Futures San Leandro: **510-686-2332**; Alameda: **510-201-0203**, or walk in at 2500 Barber Point Rd, Alameda 10am-12pm Mon, Thurs 2-4pm
- East (Hayward and Unincorporated) Unsheltered adults/families: call BACS at **510-247-8235**, email HaywardHRC@bayareacs.org, or walk in at 590 B Street, Hayward, 1-4pm Tue and Thur

East County/Tri-Valley (Livermore, Dublin, Pleasanton)

- All unsheltered adults and families: Drop-in hours Wed and Thur 8am-12pm at 3311 Pacific Ave, Livermore; call Abode at **510-371-0447**

South County/Tri-City (Fremont, Newark, Union City)

- Unsheltered adults: Drop-in hours Mon and Tues 9am-1pm 4075 Papazian Way, Fremont; call Abode at **510-330-5822**
- Unsheltered families call Fremont Family Resource Center at **510-574-2000**